

**From:** Esther Thelwell  
**Sent:** 19 June 2018 11:55  
**To:** Steve Ashby  
**Subject:** FW: CBC - Variation of a Premises Licence

Hi Steve,

As discussed, I have concerns with this variation application.

I am currently investigating complaints about noise from the venue. The complainant informs me that noise levels are exacerbated when the venue hosts an event and the doors leading from the beer garden are continually opened and closed, or occasionally, left permanently open – allowing music to escape the building. Another source of noise is from customers using the beer garden, particularly late at night.

Due to the ongoing noise complaints I have asked the premises licence holder to complete a noise management plan – I am awaiting receipt of this.

Section M(d) of the application form provides space for the applicant to write down any additional steps that will 'prevent public nuisance'. On the application form this space is left blank. I am unsure how noise from this proposal will be minimised/prevented/managed.

Until further information is received to support section M(d), I cannot agree to the variation application.

Esther

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**From:** Esther Thelwell  
**Sent:** 12 July 2018 08:12  
**To:** Steve Ashby  
**Subject:** RE: Ark Tavern variation

Good morning Steve,

Thank you for your email.

In spite of the revised variation application my concerns regarding control of 'public nuisance' remain the same as for the previous application.

- There have been complaints from a resident recently.
- There have been complaints from residents historically.
- The applicant did not complete the 'public nuisance' section of the previous variation application. Do you know if this section has been completed with the revised plan?
- The licensee has not completed the noise management plan as requested last month.

I am off today, but back tomorrow. At this stage I still intend to come to the meeting next week.

Esther